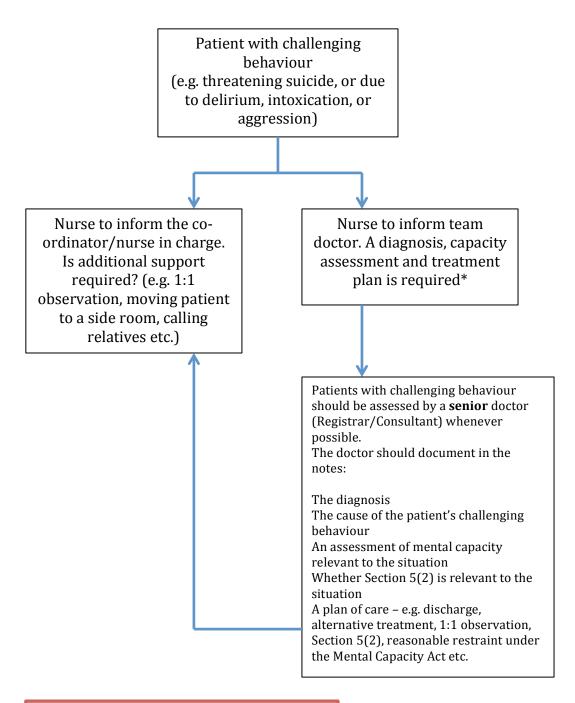
How to manage a patient's challenging behaviour

(A training guide for nurses and medical staff)



Security should be called when there is an imminent threat to the patient or others. Security should not be called to help with routine clinical care / observation of patients. If in doubt, discuss with the nurse in charge.

*NB - The majority of 'challenging behaviour' resolves after listening to the patient and explaining what is going on.

Section 5(2) paperwork and information can be found on the Intranet – click on the 'Liaison Team' icon on the Flo homepage. Section 5(2) can only be completed by a fully registered doctor (i.e. SHO grade or above). Two-stage mental capacity assessment forms (for people aged 16+ only) can be found on the Mental Capacity intranet pages. If you are unsure about anything, **always** discuss with the nurse in charge, your team's Registrar/Consultant or the mental health liaison team who are available 24/7.